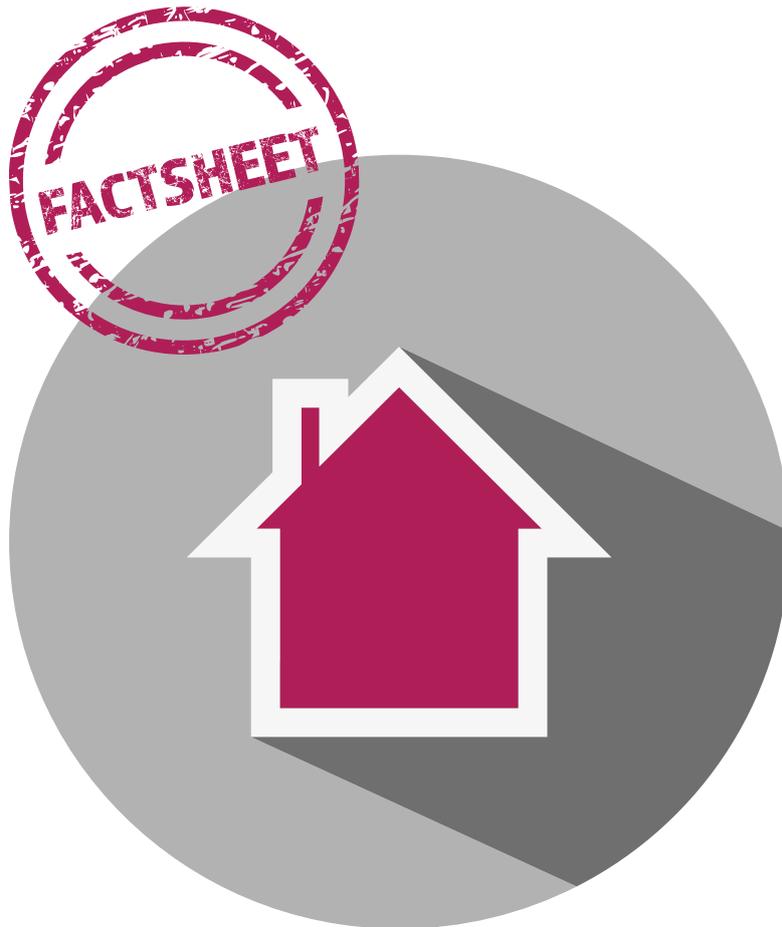


# Housing Options



[www.wrexham.gov.uk/housing](http://www.wrexham.gov.uk/housing)

## Homeless Prevention

There are many housing options available to meet all circumstances, it is careful you understand your options before you make any important decisions. We can help advise you on your rights, claiming financial assistance and exploring options you might not necessarily thought of including mediation, housing support and our rent in advance, deposit and bond schemes.

## Staying with Family or Friends

In times of crisis, sometimes being around those that are close and can understand your circumstances is a good thing whilst you help plan and decide your next move. Where you live is an important decision and impacts on your life, so it is important any choices are made with thought. It is often easier to sort problems out with someone impartial who can understand all sides of a story; we can check financial situations and help with mediation to help resolve a situation. On occasions when things can't be resolved, we can offer short term help, and support your plan for a permanent move.

### Main Contact

**Housing Options at Contact Wrexham,  
16 Lord Street, Wrexham, LL11 1LG**

Open Weekdays **09:00 -16:30**, except  
**Thursday** which is **10:30 – 17:30**  
(excl. bank holidays).

**Contact Housing Options on  
01978 292947**

**Out of Hours: 01978 264240**

**Mediation: 01978 315493**

**HousingOptionsTeam@wrexham.gov.uk  
16 Lord Street, Wrexham LL11 1LG**

### Social Housing

Social Housing is affordable housing generally lower than private rents. In Wrexham the majority of social housing is provided by the council, but there are a number of housing associations who are also housing providers. To be considered for council or housing association properties you can apply to the council. You will be given priority dependent upon your circumstances.

We place applicants in priority bands 1 - 5, depending on their circumstances. Band 1 is for applicants with the most housing need and band 5 is for applicants with no preference. Applicants are only placed in Bands 1, 2 or 3 if they have a local connection with Wrexham County Borough. When properties become available we allocate them to the applicant in the highest band who has been waiting the longest for the type of property that has become available in that area.

Housing associations may also have their own waiting lists which you can join.

The main Housing Associations in the Wrexham area are;

- **Clwyd Alyn [www.clwydalyn.co.uk](http://www.clwydalyn.co.uk)**
- **Grŵp Cynefin [www.grwpcynefin.org](http://www.grwpcynefin.org)**
- **North Wales Housing Association [www.nwha.org.uk](http://www.nwha.org.uk)**
- **Wales and West Housing [www.wwha.co.uk](http://www.wwha.co.uk)**

There is an application form on our website or you can contact Housing Options for further assistance.

## Private Rented Accommodation

Very often, private rented accommodation is the most viable option for those faced with the loss of their existing accommodation. It is more readily available, and normally gives the tenant the option to choose the area they would prefer to live in. There are many places to look for private rented accommodation:

- **Residential Lettings Agents (Please note that most letting agents will charge administration/referencing/holding fees)**
- **Local press, Loot newspaper (available to buy at most newsagents)**
- **The internet (sites such as Right move, Zoopla, OnTheMarket, Gumtree and Spareroom)**
- **Social media (Facebook)**
- **Friends, acquaintances, colleagues etc.**
- **Noticeboards in shops and community centres**

Use of computers is free at local libraries.

## Local Lettings Agency

Wrexham County Borough Council has its own local lettings agency that has been developed by the Housing Options team to increase access to good quality homes in the private sector.

The agency operates in a very similar way to a high street letting agent in that it brokers tenancies between landlords and tenants. However the local lettings agency is not for profit and doesn't charge tenants for the service. We are already an established social housing provider with over 11,000 tenancies currently under management. Referrals are via our Housing Options team.

For households that need assistance with the initial costs to secure accommodation in the private rented sector, the local lettings agency may also be able to help with rent in advance, deposits and bonds. If you are interested in finding out more about our local lettings agency, please contact us:

**E-mail: [LocalLettings@wrexham.gov.uk](mailto:LocalLettings@wrexham.gov.uk)**

**Tel: 01978 298993**

## Low Cost Home Ownership / Shared Ownership

To help people get a foot on to the property ladder, the council and other housing associations buy and build affordable homes that can be partially or fully purchased options including shared ownership, rent to buy and outright sale. To be eligible for the scheme, generally you will still be required to provide a deposit and obtain a mortgage as with any other house purchase, however these schemes are much more affordable. Grŵp Cynefin manage this service in Wrexham, for more information please visit [www.grwpcynefin.org](http://www.grwpcynefin.org) or call **0300 111 2122**

## Housing for Older People

Wrexham Council and local Housing Associations have designated properties and schemes for those applicants over 60 years of age and/or applicants with medical needs who require ground floor accommodation.

Each tenant has their own separate flat, bedsit or bungalow and for peace of mind there is a warden during normal working hours, and a community alarm service that provides 24 hour cover in case of emergencies.

There is an application form on our website or you can contact Housing Options for further assistance.

## Supported Housing

Wrexham has a number of supported housing options for those which require support to live independently. This includes; supporting those under 25, mental health support, drug and alcohol support and those who are fleeing domestic violence.

These schemes are all run independently of Wrexham council but full details of services can be found online, we have links to services on our website or can discuss options if you visit one of our offices.

## Health and Mobility Adapted Properties

There are a number of properties that are specially adapted for people with health and mobility issues, such as wheelchair accessible, grab rails, and through floor lifts. When applying for housing it is important that you tell us about specific needs you have in order to be offered a suitable property.

If you are an existing tenant or home owner we may be able to assist with adapting your current property to help your needs. Please contact us to discuss your needs further as everyone's needs are specific to them and need to be assessed fully.

# Wrexham Housing Offices

### Broughton Estate Office

27 Darby Road,  
Brynteg, LL11 6LW  
01978 722020  
[broughton.estateoffice@wrexham.gov.uk](mailto:broughton.estateoffice@wrexham.gov.uk)

### Plas Madoc Estate Office

50 Peris, Plas Madoc,  
LL14 3LF  
01978 813000  
[plasmadoc.estateoffice@wrexham.gov.uk](mailto:plasmadoc.estateoffice@wrexham.gov.uk)

### Caia Estate Office

7 Churchill Drive.  
Wrexham, LL13 9HH  
01978 317040  
[caia.estateoffice@wrexham.gov.uk](mailto:caia.estateoffice@wrexham.gov.uk)

### Rhos Estate Office

Stiwt Arts trust,  
Broad Street, L14 1RB  
01978 832900  
[rhoseo@wrexham.gov.uk](mailto:rhoseo@wrexham.gov.uk)

### Gwersyllt Estate Office

2 Wheatsheaf Lane,  
Gwersyllt, LL11 4EU  
01978 722100  
[gwersyllteo@wrexham.gov.uk](mailto:gwersyllteo@wrexham.gov.uk)

### Wrexham Central Office

Ruthin Road,  
Wrexham, LL13 7TU  
01978 292062  
[wrexham.central@wrexham.gov.uk](mailto:wrexham.central@wrexham.gov.uk)